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| **CONTACT**  TELL 111-1111-1111  Emailaaaaaaa@gmail.com  Address Burnaby  Linked in | **TARO**  **RYUGAKU** **profile** Developed strong customer service and multitasking skills in high-paced restaurant environment. Demonstrates ability to manage multiple responsibilities while maintaining positive and professional attitude. |
| **EDUCATION**  **2015 - 2019**  **UNIVERSITY**  ・Bachelor of Business  ･Major in international business  **SKILLS**  ・Strong work ethic  ・Exceptional customer service  ・Cash handling  ・Guest engagement  ・Customer service  ・Cleanliness standards  ・Safe food handling  **CERTIFICATE**  ・Serve It Right  ・Safe Food Handler Certification - National Restaurant Association  **LANGUAGE**  ・English (Fluent)  ・Japanese (Fluent)  **AVAILABILITY**  ・English (Fluent) | **work experience****Company1 SEP 2023 - DEC 2024 Server** ・Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.  ・Served food and beverages promptly with focused attention to customer needs.  ・Set positive tone for entire dining experience as first point of contact for incoming guests.  Addressed customer complaints or concerns professionally, ensuring swift resolution and maintaining positive relationships.  **Company2 APR2018 – MAR 2022 Server Supervisor**  ・Handled guest complaints in positively and offered appreciation tokens to build customer loyalty.  ・Checked establishment, service stands, and aisle area cleanliness before welcoming guests.  ・Led team of servers to consistently meet customer service and sales targets.  ・Cultivated guest satisfaction and loyalty through consistent commitment to quality service. **VOlunteering** **BC Teacher Assistant**  ・Supported 25 students, collaborated with the teacher to develop lesson plans and teaching materials. |